Volunteer Profiles

Deb Smith
Deb is a teacher who provides direct volunteer services and works closely with our clients and their children. She often assists with dinner preparation. Throughout her volunteering, she has built healthy relationships with many clients by providing emotional support, kindness, and laughter.

“I enjoy volunteering at A Better Way because I feel like I can make a difference. I cook, listen, laugh and encourage them as a role model and friend.”

Logan Miller
Logan is a student from Ball State University who provides direct volunteer services to our clients and their children. He enjoys helping out members of the community who are in need of support and encouragement. He is always there to provide a listening ear when someone wants to share their story.

“I chose to volunteer at A Better Way because they not only provide a safe place for victims, but also provide them with resources they need to get back on their feet.”

Thank You!
Thank you to all those who, through your financial support and volunteerism, have made the programs provided by A Better Way Services, Inc. possible.

Volunteer Coordinator
Blayne Umansky
volunteer@abwservices.org

CALL
765-747-9107

A Better Way Services, Inc.

We value our volunteers!
Our volunteer program includes training and a variety of opportunities to engage directly with victims and their children or provide indirect services to help support our agency.

Learn more at abetterwaymuncie.org

United Way of Delaware County
Community Partner

ICADV
Engage. Educate. Empower
Our Mission
To reduce domestic abuse, sexual assault and suicide in our community through shelter services, crisis intervention and prevention initiatives.

We provide 24/7/365 services!
Safe, Temporary Shelter
Rape / Sexual Assault Advocacy
Adult + Child Support Groups
Child Assessments
Regional Crisis/Suicide Line
Violence Prevention Education
Parenting Classes
Financial Independence Classes
Legal Advocacy & Support
Information + Referral
Community Outreach
Telecare Check-In-Call Service
Transitional Housing & Rapid Re-Housing Programs

Available Training Opportunities include:

1. SHELTER ORIENTATION
2. SUICIDE SAFETALK
3. CRISIS INTERVENTION
4. DOMESTIC VIOLENCE + SEXUAL ASSAULT ASSESSMENTS
5. INFORMATION + REFERRAL

And so much more!

Direct Service Volunteer
Our direct service volunteers work alongside staff and provide services to shelter clients and their children in the areas of crisis intervention, child care, transportation, and emotional support.

Hotline Volunteer
A Better Way provides immediate, confidential support to persons feeling suicidal, or in any type of crisis. The Suicide Hotline is open 24/7. Gain class volunteer credit, enjoy flexible hours that fit your schedule, and studying during downtime is okay with us!

Children’s Program Volunteer
Our children’s program volunteers provide services to shelter children of all ages under the direction of the children’s program staff. This includes childcare, emotional support, homework help, and assistance with enrichment activities.

Indirect Service Volunteer
Our indirect service volunteers provide support to the agency that does not involve working with clients, but rather the manual labor, clerical work, and other duties that improve the function and operation of the organization.

Steps to Take
✓ Fill out our application online at abetterwaymuncie.org
✓ Meet with our volunteer coordinator to learn more about our programs and services
✓ Complete a background check authorization form
✓ Create a schedule based on your availability