

# Volunteer Profiles

## Deb Smith

Deb is a teacher who provides direct volunteer services and works closely with our clients and their children. She often assists with dinner preparation. Throughout her volunteering, she has built healthy relationships with many clients by providing emotional support, kindness, and laughter.

“ I enjoy volunteering at A Better Way because I feel like I can make a difference. I cook, listen, laugh and encourage them as a role model and friend.”

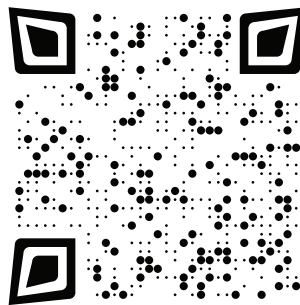
## Logan Miller

Logan is a student from Ball State University who provides direct volunteer services to our clients and their children. He enjoys helping out members of the community who are in need of support and encouragement. He is always there to provide a listening ear when someone wants to share their story.

“ I chose to volunteer at A Better Way because they not only provide a safe place for victims, but also provide them with resources they need to get back on their feet. ”



## CONTACT



**Muncie Office**

**765-747-9107**

**Richmond Office**

**765-966-0538**

## Thank You!

Thank you to all those who, through your financial support and volunteerism, have made the programs provided by A Better Way Services, Inc. possible.



THE COMMUNITY FOUNDATION  
of Muncie & Delaware County, Inc.



Learn more at [abetterwaymuncie.org](http://abetterwaymuncie.org)



a better way

# Volunteer!



## WE VALUE OUR VOLUNTEERS!

Our volunteer program includes training and a variety of opportunities to engage directly with victims and their children or provide indirect services to help support our agency.

# ABOUT

## *Our Mission*

To reduce domestic abuse, sexual assault, suicide and homelessness through service, shelter, crisis intervention and prevention initiatives.

## **We provide 24/7/365 services!**

- ✓ **Safe, Temporary Shelter**
- ✓ **Rape Crisis Center**
- ✓ **Mobile Advocacy**
- ✓ **Support Groups**
- ✓ **Crisis Support Line**
- ✓ **988 Suicide & Crisis Lifeline**
- ✓ **Crisis Chat + Text**
- ✓ **Children's Programs**
- ✓ **Counseling Services**
- ✓ **Violence Prevention**
- ✓ **Legal Advocacy & Support**
- ✓ **Information + Referral**
- ✓ **Telecare Check-In Call Service**
- ✓ **Transitional Housing & Rapid Re-Housing Programs**



### **Crisis/Suicide Prevention**

**CRISIS SUPPORT: 765-288-HELP  
988 Suicide & Crisis Lifeline**

# PROGRAMS

## *Direct Service Volunteer*

Our direct service volunteers work alongside staff and provide services to shelter clients and their children in the areas of crisis intervention, child care, transportation, and emotional support.



## *Hotline Volunteer*

A Better Way provides immediate, confidential support to persons feeling suicidal, or in any type of crisis. The 988 Suicide & Crisis Lifeline is open 24/7. Gain class volunteer credit, enjoy flexible hours that fit your schedule, and studying during downtime is okay with us!



## *Children's Program Volunteer*

Our children's program volunteers provide services to shelter children of all ages under the direction of the children's program staff. This includes childcare, emotional support, homework help, and assistance with enrichment activities.



## *Indirect Service Volunteer*

Our indirect service volunteers provide support to the agency that does not involve working with clients, but rather the manual labor, clerical work, and other duties that improve the function and operation of the organization.

# TRAINING

## **Available Training Opportunities include:**

- 1. SHELTER ORIENTATION**
- 2. SUICIDE SAFETALK**
- 3. ASIST WORKSHOP**
- 4. STEWARDS OF CHILDREN**
- 5. DOMESTIC VIOLENCE + SEXUAL ASSAULT ASSESSMENTS**

*And so much more!*

## **Steps to Take**

- ✓ **Fill out our application online at [abetterwaymuncie.org](http://abetterwaymuncie.org)**
- ✓ **Meet with our volunteer coordinator to learn more about our programs and services**
- ✓ **Complete a background check authorization form**
- ✓ **Create a schedule based on your availability**