



Case Manager - Richmond

Are you ready to make a real difference in our community? The **Case Manager** will assist in carrying out the mission and goals of A Better Way Services, Inc. by providing support services to the survivors and secondary survivors of domestic and sexual violence.

A Better Way provides shelter and services for survivors of domestic violence and sexual assault, a walk-in Rape Crisis Center, mobile advocacy, individual trauma-informed counseling, support groups, transitional housing, a 24-hour crisis support call and text line for persons in any crisis, education and referrals, bullying, teen dating violence and domestic violence prevention programs, and a check-in call service for older or disabled homebound persons.

This position is full-time (40 hours per week) in Richmond, Indiana.

The minimum salary is \$19.00 per hour.

Full-time benefits include:

- Health insurance, eligibility on Day 1 of employment
- Paid holidays
- PTO plan
- Automatic 6% annual contribution into a qualified retirement plan

Summary

By leveraging your education and experience, you will immediately impact A Better Way's clients by offering in-person mobile advocacy in safe locations across our service area. Case Managers will perform initial client assessments, help develop and work toward client goals, provide continual emotional support and advocacy, and write thorough documentation regarding each client. Some on-call hours will be required to keep clients safe and secure at all times. Case Managers will also make connections in the community to ensure any potential clients can be connected with necessary services.

Qualifications

- A high school diploma or equivalent is required.
- Two years of relevant experience in human services, crisis counseling, social work, crisis intervention, or case management OR the equivalent of college-level courses and/or an Associate's degree is required.
- Must have a valid driver's license and auto insurance.
- Proven ability to utilize and provide emergency coping skills to clients and yourself.
- Effective verbal and written communication skills are required, as are excellent interpersonal skills.
- Attention to detail and organization skills are required.
- Working knowledge of computers and systems is required, including but not limited to, Microsoft products such as Word, Excel, and Outlook (or similar product knowledge).
- Strong working knowledge of community resources is preferred.
- Bilingual skills are a plus.
- High level of confidentiality and professionalism in all circumstances, including high-stress situations, are required.

Interested candidates can email their resumes to contact@abwservices.org. Please include "Richmond Case Manager" in the subject line.

A Better Way is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws.