



## **Victim Advocate**

Are you ready to make a real difference in our community? The **Victim Advocate** will be responsible for the direct crisis intervention and support services to survivors and secondary survivors of domestic violence, sexual assault, and other crises that A Better Way supports.

**A Better Way** provides shelter and services for victims of domestic violence and sexual assault, a Rape Crisis Center, advocacy, individual trauma-informed counseling, support groups, transitional housing, rapid rehousing, a 24-hour crisis line for persons in any crisis, education and referrals, a suicide hotline, chat and text suicide prevention services, teen dating violence and domestic violence prevention programs, and a check-in call service for elderly or disabled homebound persons.

**This position is in-office in Richmond, IN.**

### **Duties and Responsibilities:**

- Conduct crisis intervention on the phone and in person with victims, including intakes and transfers.
- Assist victims, and secondary victims, through advocacy, casework, emotional support, education, and referral for support services.
- Meet clients off-site in safe locations to provide emotional support, advocacy, casework, and other supportive services.
- Transport clients and their children as necessary for intakes, crisis work, school, work, court, and other needs.
- Collect and compile information for statistical reports.
- Monitor client progress and report lack of participation, progress, or concerns to supervisor(s) in a timely manner.
- Conduct prevention and educational presentations and represent ABW through public speaking engagements.
- Participate in weekly agency meetings and debriefings.
- Perform light office cleaning and organization by sorting donations as needed.
- Attend conferences, training, and job-related community events at the agency's request.
- Other duties as assigned by supervisor.



**Education and Experience:**

- High school diploma or equivalent is required.
- Two years of relevant experience in human services, counseling, social work, crisis intervention, or case management, or the equivalent of college-level courses and/or an Associate's degree is required.
- Proven ability to utilize and provide emergency coping skills for yourself or others is required.
- Strong working knowledge of community resources is preferred.
- Effective verbal and written communication skills are required, as are excellent interpersonal skills.
- Must have a valid driver's license and auto insurance.
- Attention to detail and organization skills are required.
- Working knowledge of computers and systems is required, including and not limited to, Microsoft products such as Word, Excel, and Outlook (or similar product knowledge).
- High level of confidentiality and professionalism are required.
- Bilingual skills are a plus.

**The minimum salary is \$19.23/hour.**

**Full-time benefits include:**

- Health insurance, eligibility on Day 1 of employment
- Paid holidays
- PTO plan
- Automatic 6% annual contribution into a qualified retirement plan

**Candidates should submit their resumes to: [contact@abwservices.org](mailto:contact@abwservices.org). Include "Victim Advocate- Richmond" in your subject line.**

*A Better Way is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.*