Counselor

Are YOU ready to make a real difference in our community? The Counselor will provide direct crisis intervention and support services including individualized therapy and educational sessions with survivors of domestic and sexual assault.

A Better Way provides shelter and services for victims of domestic violence and sexual assault, a Rape Crisis Center, advocacy, individual trauma-informed counseling, support groups, transitional housing, rapid rehousing, a 24-hour crisis line for persons in any crisis, education and referrals, a suicide hotline, chat and text suicide prevention services, teen dating violence and domestic violence prevention programs, and a check-in call service for elderly or disabled homebound persons.

This position is full-time and located in Muncie, Indiana.

Duties and Responsibilities:

- Provide crisis intervention counseling services and intakes over the phone and in-person for abused adults and their children, including residential and non-residential clients.
- Offer accurate and timely information and referral to appropriate resources, including, but not limited to, medical services.
- Conduct individual and group counseling, education, and support sessions with adults.
- Transport clients and their children as necessary for intakes and other resource delivery.
- Conduct community presentations on occasion to increase/enhance public awareness and convey the mission of A Better Way, Inc.
- Document and monitor client progress and data on individual personal action plans and general reporting. Report progress and issues to Executive Director in a timely manner.
- Interact with the criminal justice system and community organizations, including, but not limited to providing education on domestic violence and sexual assault.
- Maintain facility security and client confidentiality at all times.
- Participate in meetings as appropriate, and communicate effectively, in written form and verbally with staff and clients.
- Participate in professional development and networking conferences and events as appropriate and/or requested by Executive Director.
- Perform other duties as assigned.

Education and Experience:

- Master's degree in counseling, psychology or related field is required.
- Six months – two years of experience in serving victims of domestic violence and/or providing other support services is preferred.
- Exceptional interpersonal skills are necessary as are articulate verbal and written communication skills.
- Proven ability to meet deadlines and excellent time management skills are required, as are timely and accurate documentation skills.
- Attention to detail and superior organizational skills are a must.
• Working knowledge of computers and systems is required, including and not limited to, Microsoft products such as Word, Excel, PowerPoint, and Outlook (or similar product knowledge).
• High level of confidentiality and professionalism are required.

The minimum annual salary is $60,000.

Full time benefits include:

• Health insurance
• Paid holidays
• PTO plan
• Automatic 6% annual contribution into a qualified retirement plan

Candidates should submit the applications to our website HERE

OR

Email resume to contact@abwservices.org. Please include “Counselor” in the subject line.