Victim Advocate – LGBTQIA+ and Human Trafficking

Are YOU ready to make a real difference in our community? The Victim Advocate – LGBTQIA+ and Human Trafficking at A Better Way will establish relationships with service providers and provide direct crisis intervention and support services to survivors of domestic violence, sexual assault, and human trafficking with a focus on survivors that identify as members of the LGBTQIA+ community.

A Better Way provides shelter and services for victims of domestic violence and sexual assault, a Rape Crisis Center, advocacy, individual trauma-informed counseling, support groups, transitional housing, rapid rehousing, a 24-hour crisis line for persons in any crisis, education and referrals, a suicide hotline, chat and text suicide prevention services, teen dating violence and domestic violence prevention programs, and a check-in call service for elderly or disabled homebound persons.

This position is full-time and is located in Muncie, Indiana.

Some evening hours and weekend shifts may be required.

Duties and Responsibilities:

• Conduct crisis intervention on the phone and in person with victims, including intakes and transfers.
• Assist victims, and secondary victims, through advocacy, casework, emotional support, education, and referral for support services.
• Transport clients and their children as necessary for intakes, crisis work, school, work, court, and other needs.
• Collect and compile information for statistical reports.
• Monitor client progress and report lack of participation, progress, or concerns to supervisor(s) in a timely manner.
• Conduct prevention and educational presentations and represent ABW through public speaking engagements.
• Serve as liaison between ABW and the community resources for LGBTQIA+ and human trafficked individuals.
• Serve as a representative of ABW on community councils and task forces that focus on LGBTQIA+ and human trafficking issues.
• Assist with the facilitation of support group for victims of domestic violence.
• Interface with the criminal justice system by working cooperatively and providing education on domestic violence.
• Educate victims on, and refer them to, the Crime Victim Compensation Fund.
• Participate in weekly agency meetings and debriefings.
• Perform light office cleaning and organization by sorting donations as needed.
• Attend conferences, training, and job-related community events at the agency’s request.
• Other duties as assigned by supervisor.
Education and Experience:

- A Bachelor’s degree in human services or a related field is required, however, comparable experience in domestic violence, human trafficking, or LGBTQIA+ supportive services may be substituted for the degree.
- A minimum of two years of experience working with individuals within the LGBTQIA+ community is required.
- Proven ability to utilize and provide emergency coping skills for yourself or others is required.
- Knowledge of issues faced by individuals that identify as LGBTQIA+ and human trafficked persons, and the skills to navigate those needs, are required.
- Strong working knowledge of community resources is preferred.
- Effective verbal and written communication skills are required, as are excellent interpersonal skills.
- Must have a valid driver’s license and auto insurance.
- Attention to detail and organization skills are required.
- Working knowledge of computers and systems is required, including and not limited to, Microsoft products such as Word, Excel, and Outlook (or similar product knowledge).
- High level of confidentiality and professionalism are required.
- Bilingual skills are a plus.

The minimum salary for this position is $19.23/hour.

Full time benefits include:

- Health insurance
- Paid holidays
- PTO plan
- Automatic 6% annual contribution into a qualified retirement plan

Candidates should submit the applications to our website HERE

OR

Email resume to contact@abwservices.org. Please include “Victim Advocate – LGBTQIA+ and Human Trafficking” in the subject line.

A Better Way is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.