



VICTIM ADVOCATE – LGBTQIA+ AND HUMAN TRAFFICKING

Are *YOU* ready to make a real difference in our community? The **Victim Advocate – LGBTQIA+ and Human Trafficking** will be responsible for establishing relationships with service providers and direct crisis intervention/support services to victims of domestic violence and sexual assault who identify as LGBTQIA+ or whom have been human trafficked within A Better Way Service's service area and beyond.

A Better Way provides shelter and services for victims of domestic violence and sexual assault, a Rape Crisis Center, advocacy, individual trauma-informed counseling, support groups, transitional housing, rapid rehousing, a 24-hour crisis line for persons in any crisis, education and referrals, a suicide hotline, teen dating violence and domestic violence prevention programs, and a check-in call service for elderly or disabled homebound persons.

Position is Full-Time and is located in Muncie, Indiana.

Duties and Responsibilities

- Conduct crisis intervention on the phone and in person with victims, including intakes and transfers.
- Assist victims, and secondary victims, through advocacy, casework, emotional support, education, and referral for support services.
- Transport clients and their children as necessary for intakes, crisis work, school, work, court, and other needs.
- Collect and compile information for statistical reports.
- Monitor client progress and report lack of participation, progress, or concerns to supervisor(s) in a timely manner.
- Conduct prevention and educational presentations and represent ABW through public speaking engagements.
- Serve as liaison between ABW and the community resources for LGBTQIA+ and human trafficked individuals.
- Serve as a representative of ABW on community councils and task forces that focus on LGBTQIA+ and human trafficking issues.
- Assist with the facilitation of support group for victims of domestic violence.
- Interface with the criminal justice system by working cooperatively and providing education on domestic violence.
- Educate victims on, and refer them to, the Crime Victim Compensation Fund.
- Participate in weekly agency meetings and debriefings.
- Perform light office cleaning and organization by sorting donations as needed.
- Attend conferences, training, and job-related community events at the agency's request.
- Other duties as assigned by supervisor.

Supervisory Responsibilities None

Work environment - Able to stand and/or walk up to 25% of time. Able to sit up to 75% of the time. Able to view a computer monitor for 6-8 hours per day. Must be able to lift up to 15 pounds at times.

Education and/or Experience

- A Bachelor's degree in human services or a related field is required, however, comparable experience in domestic violence, human trafficking, or LGBTQIA+ supportive services may be substituted for the degree.
- A minimum of two years of experience working with individuals within the LGBTQIA+ community is required.
- Proven ability to utilize and provide emergency coping skills for yourself or others is required.
- Knowledge of issues faced by individuals that identify as LGBTQIA+ and human trafficked persons, and the skills to navigate those needs, are required.
- Strong working knowledge of community resources is preferred.
- Effective verbal and written communication skills are required, as are excellent interpersonal skills.
- Must have a valid driver's license and auto insurance.
- Attention to detail and organizational skills are required.
- Working knowledge of computers and systems is required, including and not limited to, Microsoft products such as Word, Excel, and Outlook (or similar product knowledge).
- High level of confidentiality and professionalism are required.
- Bilingual skills are a plus.

Wage for this position is \$40,000.00 Annually (Grant Driven).

Schedule: Sunday – Thursday, 7:00 am – 4:00 pm

Candidates should submit the applications to our website <https://abetterwaymuncie.org> OR Email resume to contact@abwservices.org. Please include "Victim Advocate – LGBTQIA+ & Human Trafficking" in the subject line.

A Better Way is an equal opportunity employer, and all qualified applicants will receive consideration for employment. A Better Way Services, Inc. does not discriminate on the basis of race, color, sex, sexual orientation, gender identity, age, disability, national origin, socio-economic status, religion, or any other basis prohibited by federal, state, or local laws